

Search Notes

Application/Control No.

09/941,046

Examiner

Tamara L. Graysay

Applicant(s)/Patent under
Reexamination

EITEL ET AL.

Art Unit

3623

1 of 3

SEARCHED

| Class | Subclass | Date | Examiner |
|-------|----------|------------|----------|
| 705 | 11 | 10/29/2005 | TG |
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INTERFERENCE SEARCHED

| Class | Subclass | Date | Examiner |
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**SEARCH NOTES
(INCLUDING SEARCH STRATEGY)**

| | DATE | EXMR |
|-----------------------------------|------------|------|
| consulted 101 panel (R.Weinhardt) | 10/25/2005 | TG |
| DIALOG search - printout attached | 10/27/2005 | TG |
| reviewed 17OCT2005 PLUS search | 10/29/2005 | TG |
| EAST search - printout attached | 10/29/2005 | TG |
| " | 10/31/2005 | TG |
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|--|--------------------------------------|--|-------------------------------------|--------|
| Search Notes (continued) DIALOG Search Strategy | Application No. 09/941,046 | | Applicant(s) EITEL ET AL. | |
| | Examiner Tamara L. Graysay | | Art Unit 3623 | 2 of 3 |

DATABASE(S):

| | |
|--|---|
| Full Text <input checked="" type="checkbox"/> 9: Business & Industry <input checked="" type="checkbox"/> 15: ABI/INFORM <input checked="" type="checkbox"/> 16, 160: PROMT, Gale <input checked="" type="checkbox"/> 20: Global Reporter, Gale <input checked="" type="checkbox"/> 148: Trade & Industry Database, Gale <input checked="" type="checkbox"/> 275: Computer Database, Gale <input checked="" type="checkbox"/> 476: Financial Times <input checked="" type="checkbox"/> 610,810: Business Wire <input checked="" type="checkbox"/> 613,813: PR Newswire <input checked="" type="checkbox"/> 621: New Product Announcements/Plus, Gale <input checked="" type="checkbox"/> 624: McGraw-Hill Companies Pubs Online <input checked="" type="checkbox"/> 634: San Jose Mercury News <input checked="" type="checkbox"/> 636: Newsletter Database, Gale Group Software and Technology Oriented <input checked="" type="checkbox"/> 256: Softbase: Reviews, Companies, Products | NonFull Text <input checked="" type="checkbox"/> 2: INSPEC <input type="checkbox"/> 6: NTIS-Nat'l Technical Information Service <input type="checkbox"/> 7: Social SciSearch <input type="checkbox"/> 8: Ei Compendex <input type="checkbox"/> 34, 434: SciSearch <input checked="" type="checkbox"/> 35: Dissertation Abstracts Online <input checked="" type="checkbox"/> 65: Inside Conferences <input type="checkbox"/> 94: JICST-Eplus - Japanese Science & Tech <input checked="" type="checkbox"/> 99: Wilson Applied Science & Tech Abstracts <input checked="" type="checkbox"/> 474: New York Times Abstracts <input checked="" type="checkbox"/> 475: Wall Street Journal Abstracts <input checked="" type="checkbox"/> 583: Globalbase, Gale Group |
|--|---|

S1 122659 TELEMARKET???
 S311659666 PERFORMANCE
 S4 5782133 MEASURE OR MEASURING OR MEASUREMENT
 S5 5789462 TRAIN OR TRAINING OR TRAINED
 S6 444 S1 AND (S3 (4N) S4) AND S5
 S7 8791695 SCHEDUL??? OR APPOINTMENT? ?
 S8 13 S6 AND (S5(5N)S7)
 S9 10 RD (unique items)
 S10 9 S9 NOT PY>2001

Search Notes (continued)**EAST Search Strategy**

Application No.

09/941,046

Examiner

Tamara L. Graysay

Applicant(s)

EITEL ET AL.

Art Unit

3623

3 of 3

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|------------------------------|------------------|---------|------------------|
| L2 | 11 | ("5025372" "5062103" "5239460" "5483444" "5586937" "5608785" "5689100" "5696702" "5779549" "5864616" "5907547").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2005/10/29 17:53 |
| L3 | 15 | ("4608638" "4694483" "4763353" "4815120" "4924488" "5210789" "5247569" "5299260" "5309513" "5317628" "5410724" "5499291" "5535256" "5561835" "5696811").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2005/10/29 18:16 |
| S1 | 25 | (US-6011792-\$ or US-6104801-\$ or US-6049779-\$ or US-6205492-\$ or US-5467391-\$ or US-5535256-\$ or US-5784452-\$ or US-5793861-\$ or US-5818907-\$ or US-5946375-\$ or US-6058163-\$ or US-6247142-\$ or US-5825869-\$ or US-5740238-\$ or US-5754639-\$ or US-5940497-\$ or US-6122365-\$ or US-5946387-\$ or US-5953332-\$ or US-5991395-\$ or US-6072864-\$ or US-5905792-\$ or US-5915011-\$ or US-5963632-\$ or US-5970065-\$).did. | USPAT | OR | OFF | 2005/10/17 15:02 |

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|----------------|----------|------------------|---------|------------------|
| S1 | 172 | (705/11).CCLS. | USPAT | OR | OFF | 2005/10/29 20:10 |
| S3 | 0 | (705/11).CCLS. | USOCR | OR | OFF | 2005/10/29 18:28 |
| S4 | 6 | (705/11).CCLS. | EPO; JPO | OR | OFF | 2005/10/29 18:28 |
| S5 | 0 | (705/11).CCLS. | DERWENT | OR | OFF | 2005/10/29 18:28 |
| S6 | 254 | (705/11).CCLS. | US-PGPUB | OR | OFF | 2005/10/29 20:20 |

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|-------|------------------|---------|------------------|
| S11 | 0 | supervisor and notify and telemarket and performance | USPAT | OR | OFF | 2005/10/31 14:08 |
| S12 | 712 | supervisor and notify and performance | USPAT | OR | OFF | 2005/10/31 14:09 |
| S13 | 186 | S12 and sales | USPAT | OR | OFF | 2005/10/31 14:09 |
| S14 | 181 | S13 and display | USPAT | OR | OFF | 2005/10/31 14:09 |
| S16 | 102 | S14 and (rank or sort) | USPAT | OR | OFF | 2005/10/31 14:09 |